
Online Data Security and Safety

For web, database and email hosting, we use Fasthosts, one of the UK's largest hosting companies – and a member of the United Internet Group. Their wholly-owned and UK-based secure data centres are part of a commitment to the latest connectivity and security technologies. Fasthosts has two data centres in Gloucester, UK, house thousands of the latest web and mail servers. Everything is maintained 24x7 by expert engineers, and we spend millions on ensuring the very highest levels of uptime and security. Benefits of using Fasthosts include:

- The latest Microsoft Windows, Linux and Exchange mail servers
- Support for all major scripting languages and database technologies
- Unrivalled connectivity– plugged directly to the backbone of the internet
- Fully redundant Tier 1 server connections – no slow-downs or service interruptions
- Multiple aircon systems for the best data centre climate
- Humidity analysers and accurate temperature monitors
- VESDA (Very Early Smoke Detection Apparatus) covering all areas
- Multiple redundant UPS systems give uninterruptible power to all servers and multiple diesel generators can run the data centres for days
- A team of engineers keeping an eye on the data centres 24 hours a day, so any potential issues can be predicted and prevented before they occur.

Data Protection

We meet our legal obligations as laid down by the Data Protection Act 1998, ensuring that data is collected and used fairly and lawfully, processing personal data only in order to meet our operational needs or fulfill legal requirements. All of our staff are expected to acquaint themselves with, and abide by, the Data Protection Principles.

Office Systems

Our office systems are all password protected, as is our network. We back-up to hard drive and DVD, both of which are taken off-site over-night. The office is never left unattended while the computers are turned on.

Signed



Michael Taite
Managing Director

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